

**GENERAL NOTICE NO. 2, 2022**

**PROPOSED DECISION IN TERMS OF SECTION 32 OF THE ESWATINI COMMUNICATIONS COMMISSION ACT, 2013: DISASTER RECOVERY GUIDELINES FOR THE ICT INDUSTRY IN ESWATINI FOR CONSULTATION**

**INVITATION FOR WRITTEN REPRESENTATIONS**.

The Eswatini Communications Commission, hereinafter referred to as the

Commission, has developed Guidelines for Disaster Recovery Planning for the ICT Industry in the country, in accordance with Section 6 (g), (j), 7 (c), (y) of the Eswatini Communications Commission Act, 2013.

The purpose of the ‘Disaster Recovery Planning Guidelines’ is to:

* 1. Guide and assist service providers to put in place the necessary processes and systems for improving network resilience and assuring continued service availability, all year round;
  2. Engage with industry and stakeholders on a framework for improving network resilience and recovery by identifying several approaches (e.g. redundancy, and robustness);
  3. to enable a consistent approach towards Disaster Recovery planning by the licensed entities in the electronic communications sector.

A copy of the proposed Decision document is available on the Commission’s website at www.esccom.org.sz and at the Commission’s offices at Mbabane Office Park 4th floor, North Wing Mhlambanyatsi Road.

The provisions of Section 32 of the ESCCOM Act, 2013, allow for stakeholders and

interested persons to make comments on proposed decisions of the Commission. The

public is hereby invited to submit their written representations on the proposed

Decision to publish Disaster Recovery Planning Guidelines published herewith by

the Commission.

Written representations with regard to the proposed Decision must be submitted to the

Commission no later than 17h00 on 31st March 2022 by post to Eswatini Communications Commission, P.O. Box 7811 Mbabane, hand delivered or electronically to [info@esccom.org.sz](mailto:info@esccom.org.sz)

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Mvilawemphi Dlamini

Chief Executive